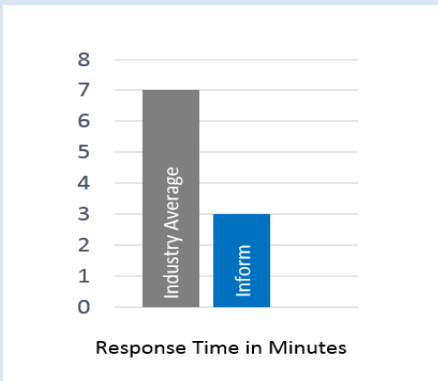


# Introducing *inform*

From *CORNELL*, the experts in Nurse Call and so much more...



Source: Source: ALFA-requested study over 4+ years; several million call events

## Measurable Results

- *Improves* response times up to 50-75% compared to industry averages
- *Eliminates* multiple staff communication devices
- *Increases* resident, family, and staff satisfaction
- *Eliminates* alarm noise providing a quiet enjoyable environment

***“We’re taking thousands of calls per month, with an average response time of 3 minutes compared to an industry average of 7 minutes.”***

— Grace Hall, Executive Director  
Summerplace Assisted Living Community

## *The Challenge*

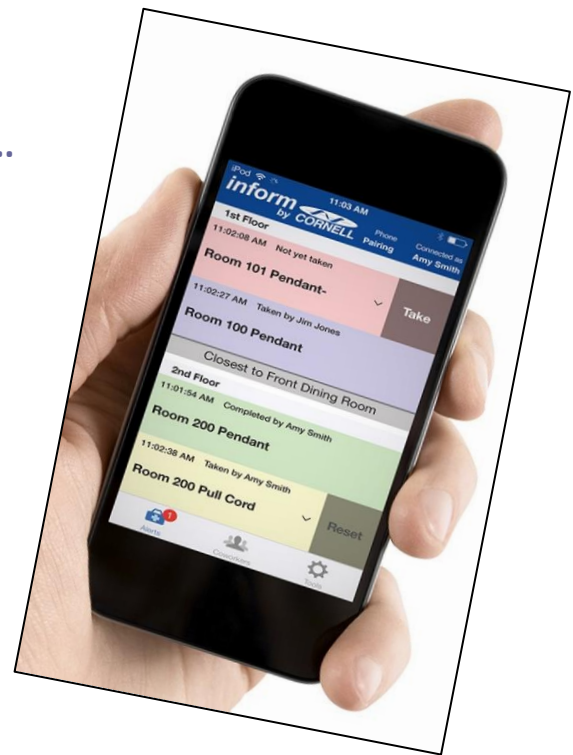
As acuity levels increase, your staff must work together seamlessly to stay on top of resident needs and meet the expectations of families.

## *The Opportunity*

*inform* is resident/nurse call solution and a staff communication system rolled into one.

## *The Solution*

*inform* creates accountability by tracking every step of a resident call or alarm, boosting teamwork by enabling staff to text and talk when assistance is needed. Options for wandering alarms and even video cameras provide staff with unprecedented visibility and greater resident security.



### Features      Benefits

#### Tracking

- Notifies staff which resident needs assistance and when they called
- Indicates where the mobile residents are located
- Identifies which staff member took each call and when
- Tabulates both the travel time and the time spent with each resident
- Also tabulates the reason for each call, bathroom, food, fall, etc.

#### Reporting

- Provides an accurate picture of the residents’ level of need
- Guides staff assignments backed by data
- Provides proof to families of great and changing service requirements

#### Service

- Reduces response times increasing the satisfaction of residents and their families
- Eliminates noisy alarms providing a quieter environment

#### Talk/Text

- Simplifies staff communications with optional talk & text

#### Miscellaneous

- Integrates with your current nurse call, wandering and bed and chair alarm systems.
- Locates residents calling from mobile pendants or chair alarms.

