The Experts in Nurse Call and so much more...

“Resident care is key and inform helps us deliver it like no other system.”

GRACE HALL
EXECUTIVE DIRECTOR
SUMMERPLACE ASSISTED LIVING COMMUNITY

Why inform?

CREATES STAFF ACCOUNTABILITY

IMPROVES RESIDENT CARE

TIMELY EFFICIENT STAFF INCREASES FAMILY AND RESIDENT SATISFACTION, REDUCING TURNOVER AND INCREASING OCCUPANCY
**APPLICATION FEATURES & BENEFITS**

**Measurable Results**
- Improves response times up to 50-75% compared to industry averages
- Increases resident, family, and staff satisfaction
- Eliminates alarm noise providing a quiet enjoyable environment
- Generates new revenue via billable telephone and internet services

“We’re taking thousands of calls per month, with an average response time of 3 minutes compared to an industry average of 7 minutes.”

**inform**

**CALL STATIONS, DISPLAYS AND REPORTS**

**CALL STATIONS**
We supply new, wired or wireless devices or connect to your current equipment.

**DISPLAYS**
All handheld devices, mobile handsets, monitors, and corridor lights.

**REPORTS**
Generate custom reports from any web connected work station:
- Resident calls
- Staff responses
- Hourly activity
- You define data/format

For additional help, the user may request assistance via voice or text.

**BENEFITS**
- Improves call response time up to 50-70% of the industry average
- Happier residents
- Creates transparency and credibility to the families
- Improve staff accountability and retention
- Provides better business management information
- Improves efficiency and service

**Source:** ALFA-requested study over 41 years; several million call events

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**CORNELL COMMUNICATIONS, INC.**
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Why CORNELL?

- RELIABLE, DEPENDABLE, & STABLE WITH A 10 YEAR MANUFACTURED PRODUCT WARRANTY
- A FULL LINE OF CALL SYSTEM PRODUCT OPTIONS TO MEET THE NEEDS OF ALL CUSTOMERS
- TECHNOLOGY ADVANCED SYSTEMS CAN UPGRADE YOUR CURRENT HARDWARE
- INCREASE OCCUPANCY VIA: HAPPIER RESIDENTS AND MORE EFFICIENT STAFF

Technology  Caring  Dependable

Cornell Communications is the number one retirement home patient communications company in the U.S. Its product “inform” offers a robust, smart-connect communication and information platform to enhance both resident care and business management.

Over 40 years of industry experience focused on emergency call systems

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